



IMPACT EXCHANGE TESTIMONIAL

Utilizing vending to support community-based harm reduction initiatives.

OVERVIEW



Accessibility Factor

The overall goal was to make the dispensing of harm reduction products easier and more accessible for the people in their community.



Community Outreach

Impact Exchange hosts roundtables for other organizations interested in implementing a similar program.



Extensive Reporting

Ability to communicate with funders about the products that are being utilized.

About Impact Exchange

Impact Exchange is a storefront site committed to providing on-site consulting to the community for infectious disease prevention and harm reduction surrounding syringe use and disposal.



**Intelligent
Dispensing
Solutions**

CHALLENGE

When it comes to providing life-saving resources, it is never too late to start thinking outside of the box and expanding your services to areas that you have not served before. That is exactly what Impact Exchange did when they began to consider expanding their services by providing harm reduction supplies through dispensing machines.

01

Lack of Accessibility

The goal of Impact Exchange was to start a program that would allow the community to have safe access to the harm reduction supplies they need.

02

A Need to Track Inventory

The Impact Exchange team was looking for a way to monitor inventory and machine health directly from their phones.

03

Single Point of Use

Impact Exchange had a goal to expand their services, without having to employ additional people.



Chelsi Cheatom
Program Manager, Impact Exchange

“We wanted to make the dispensing of products easier and more accessible for people in our community,” said Chelsi Cheatom, the Program Manager at Impact Exchange. “This was a brand new program and a way to expand services throughout the community, without the cost of adding employees and building expenses.”

Through the help of Intelligent Dispensing Solutions, Impact Exchange was able to implement the Harm Reduction Center into their community.

THE PROCESS

The overall goal for Impact Exchange was to provide products such as sterile syringes and injection-related products, to people across the state of Nevada to prevent HIV and Hepatitis C. What originally started as one storefront location has turned into seven dispensing machine locations.

When implementing the Harm Reduction Dispensing Machine, something that was important to Impact Exchange was the ability to track products and the usage of the machine.

Cheatom said, “We wanted to have access to our inventory system and be able to look at the inventory and usage from our phones.”



iQ Technology, UCapIt's back-end system, met this need and more. iQ Technology provides comprehensive, real-time report making it easy for Impact Exchange to have control and visibility over their inventory and the usage of the Harm Reduction Dispensing Machines.

THE RESULT

Through the Harm Reduction Dispensing Machines, Impact Exchange was able to reduce the stigma for people who need to utilize their services.



“A lot of times, people are facing a stigma when they walk into organizations looking to get help,” Cheatom said. “Having Harm Reduction Dispensing Machines and having it be anonymous helps a lot.”

Additionally, Impact Exchange has given people the opportunity to access NARCAN®, an overdose reversal medication.



Reduce the stigma for those looking for help



Provide NARCAN® to reverse overdoses



Expand services across Nevada

Now, Impact Exchange works with community health organizations and local, state and federal agencies who are looking to expand to dispensing services by hosting roundtables every other month, in conjunction with the Southern Nevada Health District. In these sessions, they discuss products in the machines, what to add in the machines and more, creating awareness and reducing the stigma around those seeking help.

Would securely and conveniently dispensing harm reduction supplies help reduce health risks associated with drug use in your community? If so, contact UCapIt to schedule a live, personalized demo to see how our iQ Technology can help your organization.